



# Ready, Set, Go!

## **PDG Billi Black**

District 7670 DCO (District Communications Officer)  
Zone 33 Rotary Public Image Coordinator




**What can  
you do  
NOW??**




[MY.ROTARY.ORG](https://my.rotary.org)

[DACDB.COM](https://dacdb.com)





Visit [ROTARY7670](https://www.youtube.com/channel/UCROTARY7670)  
YouTube Channel to  
view Billi's Video!



SUPPORT NAVIGATION

- DACdb UI QuickStart Guide
- New Support Tickets
- User Conference 2019
- Old Support Tickets
- RI Theme
- WHO-SecLVL?
- DACdb Training
- Policy
- FAQ

Help Topics

- P. Password Requirements.htm
- Support.html
- Overview
- Policy
- Attendance
- Calendar, Events and Meetings
- Club
- Committee
- e-Meeting
- Engagement
- Files
- Finance
- Go-to-Webinar
- Gold Awards Program
- Grants Module
- Ignite
- Member Type ID
- Member
- Mobile
- My Event Mobile Instructions
- New ezBulletin
- Newsletters - Bulletins

DACdb Support for Rotary District 7670

Use the "Search" field at the top right to search for a help topic.

Welcome to the DACdb Support Center. Our goal is to provide you with the information and support that you need as quickly and easily as possible. You Please follow the steps below to obtain the needed support.

Step 1 - Self Help:

- FAQ - Review the documentation under the Frequently Asked Questions (FAQ) link
- Help Topics - On the left side of this page there are lots of helpful articles about many areas in DACdb. Use the "Search" field above to search for

Step 2 - District Support:

- Tier 1 Support -- Designated District Help - This person, listed in the box on the right, is your district's local support person. This should be your go-to person for the fastest support. Once contacting your District Representative, if unsuccessful, then proceed to the next step.

Step 3 - DACdb Support:

- Tier 2 Support Request - Once exhausting the options in steps 1 and 2 above, you can submit a support request. Opening a support ticket will immediately alert us to your request and enable you to track the progress of the submitted request.


For Fastest Service, Submit a Support Ticket  
(If you submit a ticket there is no need to call. If you call us there is no need to submit a ticket.)

Got a question, problem, or enhancement idea?


**CLICK HERE to Submit a Support Ticket or visit the Knowledge Base**

Clicking the button above will send you to our new support center which will open in a new window. All tickets submitted will be reviewed and responded to on a first-in, first-out basis.

Note: all open tickets in the old system can be reviewed by clicking on the "Old System Support Tickets" link in the left menu. DACdb staff will continue working on outstanding tickets in our old system while also addressing new tickets in our new system. No tickets will be lost in the migration to our new support center.



Visit [ROTARY7670](https://www.youtube.com/channel/UCROTARY7670)  
YouTube Channel to  
view Billi's Video!



# Resources

PRINT

## General Resources

RESOURCE	DESCRIPTION
<a href="#">How to Set a Goal in Rotary Club Central</a>	A step-by-step visual guide to selecting and setting a goal in the Rotary Club Central tool for club officers
<a href="#">How to Report Progress on Goals in Rotary Club Central</a>	A step-by-step visual guide to updating goals with progress and achievements in the Rotary Club Central Tool for club officers
<a href="#">How to Record Service Activities in Rotary Club Central</a>	A step-by-step visual guide to adding details about service projects and activities in the Rotary Club Central tool for club officers
<a href="#">How to View Information in Rotary Club Central</a>	A step-by-step visual guide to using features within the Rotary Club Central tool and viewing data at various levels for Rotarians



New

### Be a Vibrant Club

EN | 15m 00s

★ 5.0

E-Learning



### Club Administration Committee Basics

ENROLLED

5 courses | 2h 00m

Learning Plan



### Club Membership Committee Basics

ENROLLED

11 courses | 4h 30m

Learning Plan



### Club President Basics

11 courses | 4h 45m

Learning Plan



### Club President Intermediate

10 courses | 4h 30m

Learning Plan



### Club Public Image Committee Basics

ENROLLED

10 courses | 3h 00m



### Club Rotary Foundation Committee Basics

9 courses | 3h 15m



### Club Secretary Basics

9 courses | 3h 45m



### Club Service Projects Committee Basics

8 courses | 3h 00m



### Club Treasurer Basics

6 courses | 2h 15m



# HERE TO HELP



**Billi Black**

**DG201516@gmail.com**