

PDG Billi Black

District 7670 DCO (District Communications Officer Zone 33 Rotary Public Image Coordinator





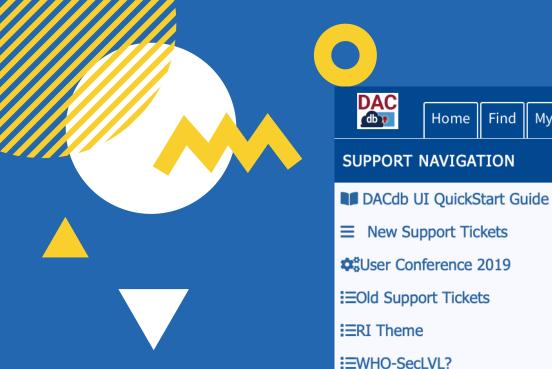
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DACDB.COM





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DAC 111 DACdb Support for Rotary District 7670 SUPPORT NAVIGATION

Use the "Search" field at the top right to search for a help topic.

Welcome to the DACdb Support Center. Our goal is to provide you with the information and support that you need as quickly and easily as possible. You Please follow the steps below to obtain the needed support.

Step 1 - Self Help:

- FAQ Review the documentation under the Frequently Asked Questions (FAQ) link
- Help Topics On the left side of this page there are lots of helpful articles about many areas in DACdb. Use the "Search" field above to search fo

Step 2 - District Support:

• Tier 1 Support -- Designated District Help - This person, listed in the box on the right, is your district's local support person. This should be your go-to person for the fastest support. Once contacting your District Representative, if unsuccessful, then proceed to the next step.

Step 3 - DACdb Support:

- Tier 2 Support Request Once exhausting the options in steps 1 and 2 above, you can submit a support request. Opening a support ticket will immediately alert us to your request and enable you to track the progress of the submitted request.
- For Fastest Service, Submit a Support Ticket

(If you submit a ticket there is no need to call. If you call us there is no need to submit a ticket.)

Got a question, problem, or enhancement idea?

CLICK HERE to Submit a Support Ticket or visit the Knowledge Base

Clicking the button above will send you to our new support center which will open in a new window. All tickets submitted will be reviewed and responded to on a first-in, first-out basis.

Note: all open tickets in the old system can be reviewed by clicking on the "Old System Support Tickets" link in the left menu. DACdb staff will continue working on outstanding tickets in our old system while also addressing new tickets in our new system. No tickets will be lost in the migration to our new support center

Help Topics

Policy

?FAQ

- P. Password Requirements.htm
- Support.html

DACdb Training

- Overview
- Policy Attendance
- Calendar, Events and Meetings club

- e-Meeting
- 🖢 🗀 Engagement
- Files
- Finance
- Gold Awards Program
- 🖢 😑 Grants Module
- ignite 🗀
- Member Type ID
- Member
- Mobile
- My Event Mobile Instructions
- New ezBulletin
- Newsletters Bulletins





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Club Central

Billi Black

Resources



General Resources

RESOURCE	DESCRIPTION
How to Set a Goal in Rotary Club Central	A step-by-step visual guide to selecting and setting a goal in the Rotary Club Central tool for club officers
How to Report Progress on Goals in Rotary Club Central	A step-by-step visual guide to updating goals with progress and achievements in the Rotary Club Central Tool for club officers
How to Record Service Activities in Rotary Club Central	A step-by-step visual guide to adding details about service projects and activities in the Rotary Club Central tool for club officers
How to View Information in Rotary Club Central	A step-by-step visual guide to using features within the Rotary Club Central tool and viewing data at various levels for Rotarians



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E-Learning



Club Administration Committee Basics

ENROLLED

★ 5.0

5 courses 2h 00m

Learning Plan



Club Membership Committee Basics

ENROLLED

11 courses 4h 30m

Learning Plan



Club President Basics

11 courses 4h 45m

Learning Plan



Club President Intermediate

10 courses 4h 30m

Learning Plan



Club Public Image Committee Basics

ENROLLED

10 courses 3h 00m



Club Rotary Foundation Committee Basics

9 courses | 3h 15m



Club Secretary Basics

9 courses 3h 45m



Club Service Projects Committee Basics

8 courses | 3h 00m



Club Treasurer Basics

6 courses 2h 15m

HERE TO HELP



Billi Black

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