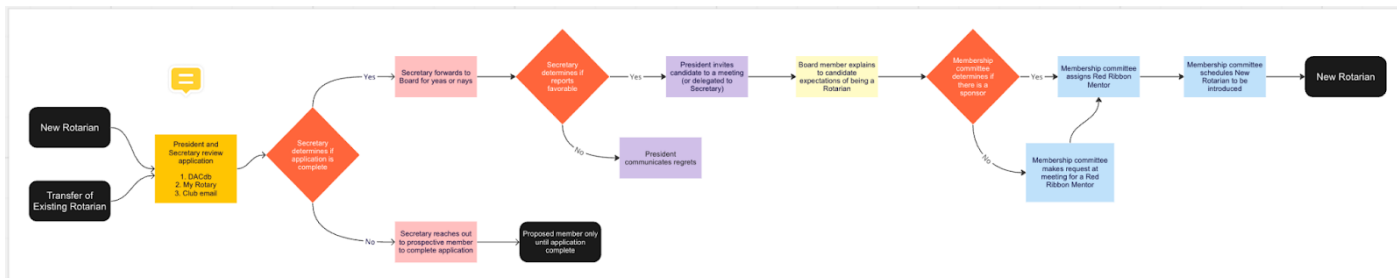


9/6/23 Member Care Committee Meeting

Present: Penny Mechley-Porter, Chair. Maureen Rizzo, Susanna Merwin, Diana Chido.

1. Prior to this meeting Penny met with the **Programming Committee**, who suggested
 - a. Consider group mentoring, rather than the standard 1:1 [we will discuss]
 - b. Consider another member survey and incentivize participation [we are discussing]
2. Julie Cella created a flow chart (in Miro) to help the Erie Rotary process **potential members**. Here is the chart:



- a. Penny will email Karen Tyler and Geri to continue perfecting our onboarding processes
3. **Alternate venue** update
 - a. Diane is spearheading this work and will continue gathering information.
 - b. Discussion that pricing may be lower on upper Peach but we feel our club prefers to remain a downtown club. Decision not to pursue upper Peach possibilities.
 4. Discussion of **changing our model** FROM
 - a. including meals in our yearly membership amount TO
 - b. a pay as you go model, similar to many other clubs, where members pay for meals only when they attend the meeting
 - c. Decision to ask to add this to the agenda for the next board meeting, for additional discussion.
 5. Discussion of our **appreciation** that Karen Staab continues to be membership chair. Discussion that there is no one to take over this position and be in line for President of our club. Decision to ask to add to the board's next agenda: should the model change to, perhaps, a shared leadership model? Possibly 2 people act as program chair, then co-VP and co-President?
 6. **DAC db** update
 - a. Penny has been working with DAC db support to clear out the 180 entries in the "other members" tab. And will continue on this mission, including Why?! these records continue to be created.
 - b. There is a place in DAC db for committee chairs and people. Penny will discuss with Karen Tyler to see if we want to use that feature.
 7. **2 new** "Proposed Members"
 - a. Penny will be in touch with Karen Tyler and Geri to perfect our onboarding process.
 8. **Mentors**
 - a. We're developing a process and storage location to keep track of
 - i. Mentor assignments to new members
 - ii. The training of those who have volunteered to mentor
 9. **Email Accounts.** We've realized our club has 2 email accounts and are keeping track of login information.
 - a. rotarycluboferie@gmail.com. We store documents, videos, and photos here.
 - b. erierotary@gmail.com. This is used only for the meeting PC.