## MANAGING <br> [PRESENTER NAME] [DATE]

 MEMBERSHIP LEADS

## WHERE DO MEMBERSHIP LEADS COME FROM?



Prospective members


Relocating or returning members


Member referrals

## THE PATH TO MEMBERSHIP

District reviews information and matches candidate with a club

Club contacts candidate and establishes a relationship

Club invites candidate to join and updates status

## THE ADVANTAGE OF USING MEMBERSHIP LEADS

## Current status

$\star$ Assigned Club

District assigned candidate to club Joliet
$\checkmark$ Manage status

Auto assigned to district
$\checkmark$ Manage status

District assigned candidate to club
La Grange
$\checkmark$ Manage status

District assigned candidate to club
Oak Forest
$\checkmark$ Manage status

## WHO CAN MANAGE LEADS: IN A DISTRICT

| Role <br> (if reported to <br> Rotary International) | Receives <br> email | Can manage <br> (update <br> status, admit) | Can view |
| :--- | :---: | :---: | :---: |
| District governor | X | X | X |
| Assistant governors | X | X | X |
| District membership chair | X | X | X |
| Executive secretary | X | X | X |
| Other current district officers |  | X | X |
| Officers-elect |  |  | X |
| Immediate past officers |  |  | X |

## WHO CAN MANAGE LEADS: IN A CLUB

| Role <br> (if reported to <br> Rotary International) | Receives <br> email | Can manage <br> (update <br> status, admit) | Can view |
| :--- | :---: | :---: | :---: |
| President | X | X | X |
| Membership chair | X | X | X |
| Secretary | X | X | X |
| Executive secretary | X | X | X |
| Other current officers |  | X |  |
| Club's assistant governor | X |  | X |
| Officers-elect |  |  | X |
| Immediate past officers |  |  | X |

## WHO ARE THESE PROSPECTIVE MEMBERS?

|  | MEMBERSHIP LEADS | CURRENT MEMBERS |
| :--- | :---: | :---: |
| Under 40 | $63 \%$ | $5 \%$ |
| Women | $35 \%$ | $21 \%$ |

## 50\% hear about Rotary through a personal connection

## WHEN MEMBERSHIP LEADS ARE NEGLECTED

## OF THE 17,898 ASSIGNED TO DISTRICTS:

## Never contacted by the district 62\%

Never assigned to a club
77\%

## OF THE 4,131 ASSIGNED TO CLUBS:

Never contacted by the club
67\%

## HOW YOU CAN HELP

\author{

1. Respond to all inquiries, even old ones.
}
2. Assign leads to clubs you know will respond.

## HOW ROTARY HELPS WITH MEMBERSHIP LEADS

## Reviews leads and assigns them to district leaders

Reminds district and club leaders to take action on older leads

Responds to candidates who write with questions or concerns

Reconciles duplicate records

## EMAIL NOTIFICATION OF MEMBERSHIP LEAD

## Rotary membership lead for your club

To: Club president
Club secretary
Club membership chair
Club executive secretary
Club email address (if applicable)
Cc: Assistant governor (you are copied on the club notification after the lead was assigned to a club in your club group territory, access information through your district's Manage Membership Leads page)

Dear Club Officer,
You have a new membership lead! The following person expressed interest in Rotary, and district leaders screened the information and assigned the lead to your club:

Mona Lisa; Chicago, IL
First find contact information and learn more about this candidate.

## YOUR MANAGE MEMBERSHIP LEADS PAGE

## Home | Manage | Club \& District Administration | District Administration

## District Administration

## Manage Membership Leads

Review your online membership leads for prospective, referred, and relocating or returning members. Then assign and track your candidates through the membership process - from inquiry to induction.
View or manage leads About the membership leads program

## FILTER AND SORT



## TYPES OF CANDIDATES

## Show leads by:

| Prospect type | Status |
| :--- | :--- | :--- |
| Any Any $\nabla$ | FILTER |



## INSIDE A RECORD

| Submission date | Prospect type | $\wedge$ | Candidate | Current status |
| :--- | :--- | :--- | :--- | :--- |
| 4-Apr-2017 | Prospective member | ~ Mona Liza | Club contacted candidate |  |

## Prospective member

First name
Mona
Last name
Liza
Email
Business
RIMailTest+MonaLiza-9888988@gmail.com

Phone
Mobile
1234567890
United States

## Profession

Attorney

Employer name
Leonardo Attorney At Law

## Club meeting location

## Rotary ID

Evanston, IL: United States

Club meeting day
Friday

Club meeting time
Midday

## Comments

I've met Rotarians on my last trip to India and was impressed by the service they offered in communities there. They suggested to contact my local Rotary club but I didn't know where to start. I'd love to get involved locally and internationally.

## STATUS HISTORY

| Status History |  |  |  |
| :---: | :---: | :---: | :---: |
| Date | Status | District/Club | Feedback |
| 12-Oct-2017 | Club proposed candidate for membership |  | Mona participated in one of our fundraisers, helped with the beach clean up service project last month, has made friends at the club, attended our last 6 club meetings, and expressed interest in becoming our newest member. ...less |
| 27-Jul-2017 | Candidate attended club meeting |  |  |
| 6-Jun-2017 | Club contacted candidate |  | I spoke to Mona and invited her to meet us at our social event next week. |
| 5-Jun-2017 | District assigned candidate to club | Evanston | Mona did not respond to my email. I called her again today and left a message, but I thought I would send her along to you so that you can contact her. She would prefer a Friday meeting, but you may be able to persuade her to come on Thursday! ...less |
| 22-May-2017 | Candidate sent back to district for reassignment |  | Mona is not interested in our club but rather visiting a club near her law firm in Evanston. Please inform the Rotary clubs in Eva .more |

## MANAGING A STATUS



| STATUS OPTIONS | DISTRICT | CLUB |
| :--- | :---: | :---: |
| Reviewed inquiry | X | X |
| Contacted candidate | X | X |
| Assigned to district or club officer | X | X |
| Sent back for reassignment* | X | X |
| Determined candidate not interested in <br> club or Rotary* | X | X |
| Assigned candidate to club | X |  |
| Attended club meeting |  | X |
| Proposed for membership |  | X |
| Admitted to club* |  | X |

## ADMITTING A CANDIDATE



## VIEWING CURRENT AND PAST LEADS

| Rotary ${ }^{\text {chem }}$ | My Rota |  |  | tary.org | $\bigcirc$ Club Finder |  | Q | JOIN | GIVE |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Exchange Ideas | Take Action | Learning \& Reference | Manage | The R | ary Foundation | News \& Media | Member Center |  |  |

Home | Manage | Club \& District Administration | Club Administration | Manage Membership Leads

## Manage Membership Leads

View and manage your membership leads, including prospective, referred, and former or current members who are rejoining or changing clubs. It's an effective way to keep clubs and districts informed about the progress of your candidates.

You are viewing membership leads for the Rotary Club of Evanston.


## Membership Leads

Select the report you want to view.

- Active and Historical Membership Leads Report

Rotary

- Membership Leads Executive Summary


## EXECUTIVE SUMMARY



## REPORTING OFFICERS

## Club Administration

## Club \& Member Data

Update Member Data
Report membership changes within 30 days, no later than 1 January or 1 July, to ensure your club invoice reflects the latest information. Record new member sponsors.
Add, edit, or remove members
Add, edit, remove club officers
Record a new member sponsor

## DELEGATION

| Rotary | My Rotary | Profile Delegation |  |  | Account Settings Sign Out |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | A Rotary.org |  |  | JOIN |  |  |
| Exchange Ideas | Take Action | Learning \& Reference | Manage | The R ry | News \& Media | Member Center |  |

## Delegation

You can delegate temporary permission to conduct online Rotary business on your behalf to any individual in your club or district who has an active My Rotary accol control the start and end date and can schedule multiple delegations at one time.

View the delegation quick guide

## Your Roles (3)

Club Membership Chair
Rotary Club Evanston
Start 01-Jul-2017 - End 30-Jun-2018
Delegate role

Roles you have delegated (7)

You have no roles currently delegated.

Roles delegated to you (7)

You have no roles currently delegated to you.

## NEXT STEPS

- Tell others about the advantages of managing leads online
- Tell your district that your club is looking for leads
- Make sure your district leaders know what your club offers candidates
- Make a plan for managing leads
- Encourage new leads by linking to rotary.org/join on your website and social media pages and including it in brochures and other materials


## QUESTIONS?

## MembershipDevelopment@Rotary.org

