**Membership Satisfaction Questionnaire**

All club members should complete it to help assess member satisfaction with club activities and projects.

All responses are confidential.

1. **Do you feel welcome in your Rotary club?**  Yes  No

If no, why not? *(check all that apply)*

 Compared to me, other members are *(check all that apply)*:

 Older  Younger  Different gender  Different ethnicity  Other\_\_\_\_\_\_\_\_\_\_\_

 Club members haven’t made an effort to interact with me.

 Other

1. **Do you feel comfortable sharing concerns with club leaders?**  Yes  No

If no, why not? *(check all that apply)*

 Club leaders have so many responsibilities; I don’t want to burden them.

 Club leaders have their own agenda and aren’t interested in other ideas.

 I haven’t been a member long enough to feel comfortable approaching club leaders.

 I don’t want to be perceived as a complainer.

 Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **How would you rate the level of our club’s involvement in the following types of activities?**

**Excellent Adequate Insufficient Not Aware**

Membership development    

Member orientation and education    

Local service projects    

International service projects    

Club public relations    

Fundraising    

The Rotary Foundation    

Fellowship    

1. **Have you participated in club projects and activities?**  Yes  No

If yes, how did you become involved?  I volunteered  I was asked

If no, why not?\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Please indicate your involvement in the following types of activities:**

**Currently Involved Would Like to Be Involved**

Membership development  

Member orientation and education  

Local service projects  

International service projects  

Club public relations  

Fundraising  

The Rotary Foundation  

Fellowship  

Other  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **How would you rate your level of satisfaction with your participation in club activities and projects?**

 Very satisfied  Satisfied  Dissatisfied

If dissatisfied, why? *(check all that apply)*

 Insufficient knowledge  Lack of quality service projects

 Personality conflicts  Lack of support from other members

 Cost  Insufficient family involvement

 Personal time conflicts  Other\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **How would you rate the following costs associated with membership in our club?**

**Excessive Reasonable**

Club dues  

Weekly meetings  

Club fines/assessments  

Voluntary contributions to service projects  

Voluntary contributions to The Rotary Foundation  

1. **How would you rate the following aspects of our weekly meetings?**

**Excellent Adequate Insufficient**

Amount of Rotary content   

Length   

Program organization   

Time for fellowship   

Networking opportunity   

**Convenient Inconvenient**

Location   Suggested location:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Meeting time   Suggested time:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **Which aspects of our meeting place do you find unsatisfactory?** *(check all that apply)*

 Service

 Décor/atmosphere

 Meal quality

 Meal cost

 Parking availability

 Other

1. **Which of the following changes would improve our club meetings?** *(check all that apply)*

 Better speakers  More focus on fellowship

 Increased variety of program topics  Increased emphasis on vocational information

 More involvement of family  Better time management

 More service opportunities  More leadership opportunities

1. **How would you rate the amount of our club’s fellowship activities?**

 Too many  Right amount  Too few

1. **How would you rate the amount of Rotary information provided through your club Web site/newsletter?**

 Excessive  Adequate  Insufficient

1. **Which of the following words would you use to describe our club Web site/newsletter?**

*(check all that apply)*

 Interesting

 Useful

 Informative

 Boring

 Limited

 Uninformative

**Is there anything else you’d like to see changed?\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

1. **What response does your spouse/partner/family have to your involvement in Rotary?**

*(check all that apply)*

 Feels proud of my involvement  Thinks Rotary takes too much of my time

 Wants to know more/be involved  Thinks Rotary is too expensive

 Wants to meet/interact with other Rotary spouses/partners/families

 Would be interested in becoming a member

 Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. Has you r club completed visioning? \_\_\_\_\_\_ No \_\_\_\_Yes \_\_\_\_ Don’t know

If yes, Please answer the following questions:

Did you attend the visioning session? \_\_\_ NO \_\_\_ Yes Does your club have a strategic plan? \_\_\_ NO \_\_\_ Yes ­­\_\_\_ Don’t know

Who is your club champion for visioning?\_\_\_\_\_\_\_\_\_\_

When was the last time, someone talked about it at a club meeting?

\_\_\_ within a month ago \_\_\_\_6 months ago \_\_\_\_12 months ago \_\_\_\_ haven’t heard anything

1. Do you have a concern you want to share with this committee?\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. Age\_\_\_\_ Sex: Female\_\_\_\_\_Male \_\_\_\_

Years in Rotary: \_\_\_ less then 1 years \_\_\_1 to 5 years \_\_\_\_6-10 years \_\_\_11 to 15 years \_\_\_\_20+years

Current officer in the Club \_\_\_No \_\_\_yes, if yes, what position in the club?\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Thank you for taking the time to complete this questionnaire. We appreciate your candid and honest answers.**

**Please submit to:**