**From:** [Gene Klco](mailto:gmklco@att.net)

**Sent:** Monday, June 22, 2015 12:48 PM

**To:** [Sales](mailto:sales@awards4u.com)

**Subject:** Re: Awards4U Receipt

Awards4U,

I just picked up the plaques at UPS, since I was out of town last week and didn’t want it delivered a week ago and setting on our porch a week.

To my amazement though, I discovered that you made the two plaques from **LAST YEARS FILES**.  I checked (see attachment) to be sure I didn’t send you the wrong data.  Note the data that I highlighted below.  You can see that the name is the same as the attached file.

The plaques I got are for the 2013-14 President and 2014 Rotarian of the Year (last years plaques). I wanted and sent you info for **2014-15 President’s plaque (Mark Steinberg) and 2015 Rotarian of the Year (Jim Conroy).**   These awards were to be presented tomorrow at our meeting.  I guess not.

Last year you also sent me a PROOF of the plaques for approval.  No proof this year.

The website process does not allow a proof of the copy.  You just ask for files.  Too easy to get the wrong file sent.

Please correct this issue and send a PROOF of the plaque (I’ve attached last year’s proof).  Also I need to know when you will ship it, as I won’t be at home most of July.  So I may have to ship it to another address.

What do you want me to do with the plaques I received?

Gene Klco

PS – I see below that you charged it to PayPal.  I didn’t use PayPal this year as I didn’t have that much money in my PayPal account (I did use it last year).  I used a credit card this year.  Another screw-up!

Let’s get this fixed if you ever expect me to use your company again!

**From:** [Sales](mailto:sales@awards4u.com)

**Sent:** Wednesday, June 03, 2015 1:06 PM

**To:** [gmklco@att.net](mailto:gmklco@att.net)

**Subject:** Awards4U Receipt

**Awards4U Receipt  
\*\*\* PLEASE** [**PRINT RECEIPT OUT**](javascript:window.print();) **AND RETAIN IT FOR FUTURE REFERENCE \*\*\*\*\*\*\*\*\*\*\*\***

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|  | |  |  | | --- | --- | | **Order Number** | **102601** | | **Customer ID** | **1000172** | | **Order Date** | **6/3/2015 10:06:23 AM** | | **Store Name** | **Awards4U** | |

|  |  |
| --- | --- |
| **Bill To:**  Eugene Klco 1524 Glenhaven Ave  East Lansing MI 48823 United States 517-333-0264 gmklco@att.net | **Ship To:**  Eugene Klco 1524 Glenhaven Ave  East Lansing MI 48823 United States 517-333-0264 gmklco@att.net |

|  |  |  |  |
| --- | --- | --- | --- |
| **Order Date:** | 6/3/2015 10:06:23 AM | **Locale/Currency:** | en-US / USD |
| **Payment Method:** | PAYPALPAYMENTSADVANCED |  |  |

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| --- | --- | --- | --- | --- |
| **SKU:** | **Product** | **Quantity** | **Price** | **Sub Total** |
| **RG-PG912** | **Gold Gavel Piano Wood Plaque**   * Size : 9" x 12" * Uploaded File:   + PresidentPlaque.jpg   + RotarianoftheYear-PresidentPlaques-2015.docx | **1** | **$84.95** | **$84.95** |
| **RG-JC-3124** | **Curvy Jade Crystal Award**   * Size : 8" * Uploaded File:   + RotarianoftheYear-PresidentPlaques-2015\_0603095910.docx   + JadePlaque\_0603100125.jpg | **1** | **$93.56** | **$93.56** |

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| **Order Notes:**  Need by June 22,2015. Thanks Email if questions - gmklco@att.net | |  |  |  | | --- | --- | --- | | **SubTotal:** |  | $178.51 | | **SetUp Charge:** |  | $0.00 | | **Attribute UpCharge:** |  | $0.00 | | **Attribute Freight Charge:** |  | $0.00 | | **Attribute Discount:** |  | $0.00 | | **Production Service Fee:** |  | $0.00 | | **Shipping Method:** |  | UPS Ground | | **Shipping Fee:** |  | $22.75 | | **Order Ship Date:** |  | 6/17/2015 | | **Tax:** |  | $0.00 | | **Total:** |  | $201.26 | |