**From:** Gene Klco

**Sent:** Monday, June 22, 2015 12:48 PM

**To:** Sales

**Subject:** Re: Awards4U Receipt

Awards4U,

I just picked up the plaques at UPS, since I was out of town last week and didn’t want it delivered a week ago and setting on our porch a week.

To my amazement though, I discovered that you made the two plaques from **LAST YEARS FILES**.  I checked (see attachment) to be sure I didn’t send you the wrong data.  Note the data that I highlighted below.  You can see that the name is the same as the attached file.

The plaques I got are for the 2013-14 President and 2014 Rotarian of the Year (last years plaques). I wanted and sent you info for **2014-15 President’s plaque (Mark Steinberg) and 2015 Rotarian of the Year (Jim Conroy).**   These awards were to be presented tomorrow at our meeting.  I guess not.

Last year you also sent me a PROOF of the plaques for approval.  No proof this year.

The website process does not allow a proof of the copy.  You just ask for files.  Too easy to get the wrong file sent.

Please correct this issue and send a PROOF of the plaque (I’ve attached last year’s proof).  Also I need to know when you will ship it, as I won’t be at home most of July.  So I may have to ship it to another address.

What do you want me to do with the plaques I received?

Gene Klco

PS – I see below that you charged it to PayPal.  I didn’t use PayPal this year as I didn’t have that much money in my PayPal account (I did use it last year).  I used a credit card this year.  Another screw-up!

Let’s get this fixed if you ever expect me to use your company again!

**From:** Sales

**Sent:** Wednesday, June 03, 2015 1:06 PM

**To:** gmklco@att.net

**Subject:** Awards4U Receipt

**Awards4U Receipt
\*\*\* PLEASE** **PRINT RECEIPT OUT** **AND RETAIN IT FOR FUTURE REFERENCE \*\*\*\*\*\*\*\*\*\*\*\***

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| **Order Number** | **102601** |
| **Customer ID** | **1000172** |
| **Order Date**  | **6/3/2015 10:06:23 AM** |
| **Store Name** | **Awards4U** |

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|  |  |
| --- | --- |
| **Bill To:** Eugene Klco1524 Glenhaven AveEast LansingMI48823United States517-333-0264gmklco@att.net | **Ship To:** Eugene Klco1524 Glenhaven AveEast LansingMI48823United States517-333-0264gmklco@att.net |

|  |  |  |  |
| --- | --- | --- | --- |
| **Order Date:** | 6/3/2015 10:06:23 AM | **Locale/Currency:** | en-US / USD |
| **Payment Method:** | PAYPALPAYMENTSADVANCED |  |  |

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| --- | --- | --- | --- | --- |
| **SKU:** | **Product** | **Quantity** | **Price** | **Sub Total** |
| **RG-PG912** | **Gold Gavel Piano Wood Plaque** * Size : 9" x 12"
* Uploaded File:
	+ PresidentPlaque.jpg
	+ RotarianoftheYear-PresidentPlaques-2015.docx
 | **1** | **$84.95** | **$84.95** |
| **RG-JC-3124** | **Curvy Jade Crystal Award** * Size : 8"
* Uploaded File:
	+ RotarianoftheYear-PresidentPlaques-2015\_0603095910.docx
	+ JadePlaque\_0603100125.jpg
 | **1** | **$93.56** | **$93.56** |

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| **Order Notes:**Need by June 22,2015. Thanks Email if questions - gmklco@att.net |

|  |  |  |
| --- | --- | --- |
| **SubTotal:** |  | $178.51 |
| **SetUp Charge:** |  | $0.00 |
| **Attribute UpCharge:** |  | $0.00 |
| **Attribute Freight Charge:** |  | $0.00 |
| **Attribute Discount:** |  | $0.00 |
| **Production Service Fee:** |  | $0.00 |
| **Shipping Method:** |  | UPS Ground |
| **Shipping Fee:** |  | $22.75 |
| **Order Ship Date:** |  | 6/17/2015 |
| **Tax:** |  | $0.00 |
| **Total:** |  | $201.26 |

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