

Satisfaction with the Rotary Club of (Name of Club)

The first few question are about your experiences with the Rotary of (Name of Club). Please be candid and honest about your assessment of our performance.

1. Overall, how satisfied are you with the Rotary Club of (Name of Club)?

\bigcirc	Very satisfied
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Satisfied

Dissatisfied

Very dissatisfied

Neither satisfied nor dissatisfied

2. What are some of the reasons you are dissatisfied with your membership? Remember, you responses are anonymous.

3. What could our Club do better?

4. How would you rate the Club on a scale of "Excellent" to "Poor" on the following:

	Excellent	Very Good	Good	Poor	Don't Know/ Not Sure
Member Engagement	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Local Service Projects	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Business Development for Members	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
International Service Projects	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Programs	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Communications	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Return on Rotary Investments	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

5. What would you like to see changed or improve	d? (Check all that apply)
Program Content	Length of Meetings
More Local Service Projects	Meeting Location
Improved Communications	Meal Quality & Selections
Lower Cost of Membership	More International Service Projects
More Networking Opportunities	
6. Would you like cost of meal to be optional or "pa	ay as you go"?
Yes	
O No	
This is not important to me	
7. Do you have a suggestion for a Club Service Pr	roject?

8. Do you have a suggestion for a Club Fundraiser?

9. How would you rate each of the following at Club meetings?

	Excellent	Very Good	Good	Poor	Don't Know/Not Sure
Amount of Rotary Content	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Program Length	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Quality of Speakers	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Diversity of Speakers	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Location	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Meeting Time	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Time allocated to get to visit with other members	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

10. Which of the following changes would improve	e our Club meetings? (Check all that apply)
Better speakers	More Service Project opportunities
More time to get to know other members	More fun
More involvement of families	More information about work the Club is doing/service
Better time management	opportunties
11. Does the current day of week and time of day	for our regularly scheduled Rotary meetings work for
you?	
◯ Yes	No
If no, what day and/or time of day would work better:	
12. Some Clubs have entertained adjusting their i	meeting schedule from weekly to bi-weekly (twice a
month). Is this something you would like the Club	
Yes	
○ No	
 Not sure 	
13. How would you like to be communicated with	by the Club? (Check all that apply)
Online Club Newsletter	
Emails from the Club	Printed Club Bulletins or Club Newsletter
Text messages from the Club	Telephone
Social Media	
14. How would you improve the communications	provided by our Club?
15. How long have you been a member of the Ro	tary Club of (Name of Club)?
 Less than 5 years 	
5 years to 10 years	
11 years to 20 years	
More than 20 years	

16. Please indicate your race/ethnicity.	
White or Caucasian	American Indian or Alaska Native
Black or African American	Native Hawaiian or other Pacific Islander
Hispanic or Latino	Another race
Asian or Asian American	Prefer not to answer
17. What is your age?	
18-24	55-64
25-34	65-74
35-44	75 or older
45-54	

18. Do you have any other suggestions that might make your membership more valuable?