



# the CLARIFIER

## CLAREMONT ROTARY NEWSLETTER

**SERVICE ABOVE SELF**

Claremont Rotary Year 91 | Week 16 | April 17, 2020

### Program: Len Jessup, President of CGU

*Submitted by Buff Wright*

Arman introduced our speaker, apparently one of Xerxes' best customers. Claremont Graduate University President Len Jessup has a doctorate in Organizational Behavior from the University of Arizona-Tucson. He is an award winning guy who has written many books, and is one of the best dressed presidents in the country. (Fine coming, Arman.) Len (can we call you Len?) is no stranger to Rotary. While he was President of the University of Nevada-Las Vegas, he often spoke to Rotary clubs (there are 10 in LV!). He also spoke to Rotary while he was Dean of Business at his alma mater.

To put his current work in context, Len related that he was at UNLV when the Mandalay Bay music festival shooting took place. The campus, just blocks away from the scene, had done active shooter planning and the campus police and the Las Vegas police had a close ongoing relationship. The police called the campus police within seconds, and the campus police opened the doors of the campus arena, the Thomas and Mack Center. Thousands flocked there initially. Uber drivers snapped into action to give free rides. People donated water and food. The campus and community worked well together, stepping up and stepping in when needed.

When he arrived at CGU in 2018, Len put the campus through rigorous emergency preparedness training. CGU also jumped into online learning, with two wholly online masters degrees. In March, with the virus impending, they had to decide quickly what to do before students came back

from spring break. With corporate partnerships, the campus recently built a technology intensive room that helped faculty train for online instruction and for all who would work from home. Len had been a professor of tech information systems and entrepreneurship, and he learned early on to treat the IT team as a strategic asset, not as a commodity. They helped a lot with the difficult decisions.

The crisis decision-making structure is slightly changed from those used for the mock shooter exercise. The president's leadership team meets daily, the consortium team and presidents met daily for a while, and now meet about weekly. They all use fact based decision-making, paying close attention to the LA County Health Department, important as emotions are running high.

Len views his role now as cheerleader in chief, to keep spirits high while difficult decisions are made. A lot of us have Zoom fatigue. It makes you realize how hard a call center job would be. Be sure you take breaks, rest your eyes, etc. And be grateful if you are in an industry where work can proceed online.

On the lighter side, while faculty get the need to stay at home for the most part, some really have felt a need to be in their office. One faculty member needed access to a rare xylophone and another needed specialized equipment. One case was not so compel-

*Meeting continued: page 2*

### LAST WEEK'S MEETING ONLINE

*submitted by Cameron*

[Here is the link](#) to the recording of the video meeting from Friday, April 17. Thank you to our speaker and to all who contributed stories, updates and words of encouragement throughout the meeting. And thank you to all, who by their charitable actions and words are helping to keep "service above self" alive and well during this time.

Watch your email for a video link for the meetings on Friday noon. All are welcome!

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## Len Jessup, continued

ling. A relatively new professor claimed that Claremont was really expensive and so he had a small home with no place to work quietly. He claimed that his son is all over him, summoning the image of an unruly toddler. In the cabinet meeting, a member said, I know this person, his son is 18! An easy no!

CGU has had one instance of virus infection. About 80 people are considered essential, particularly in IT and finance. One came to campus and came in close contact with another person and both tested positive for the virus. So both were quarantined and a hazmat team came in and cleaned.

CGU is in active planning for fall. The early summer session will be online. The late summer session date is uncertain. The big discussion, of course, is around the fall. Can students come back in fall? Will they be able to afford it? Will we be able to have international students? (Can they return? Can they afford it?) CC undergraduate students, of course, want a residential experience. This is a concern across the country as budget reduction planning is ongoing everywhere.

Winston Churchill said that “A pessimist sees difficulty in every opportunity and an optimist sees opportunity in every difficulty.” If there is a silver lining, Len said that this is a time when there are things that need to be done that you can’t do under normal circumstances. Len is hoping that online and hybrid learning sticks, because it works for graduate education and older students who may have difficulty relocating. We’ll do as much as we can in budget reductions and if the worst doesn’t materialize then we can be strategic in reallocations.

He is advising business leaders to keep their eyes on the horizon as their boat is pitching, but they really need to pay attention to what’s happening on the boat.

Len’s wife Christie is a co-worker at home. She is a member of the Chamber and is a professional executive coach. They have spent a lot of time together recently, and it has been terrific.

CGU has a couple of big things planned. They are hoping to move the School of Global and Community Health onto campus from the building shared with Don Ralls and John Allen near the DoubleTree. They’ll move them to the Huntley Bookstore Building. Other related departments also want to move in. Aggressive fundraising for the building before the virus yielded an organization willing to pledge \$14M to be paid over weeks. They are now willing to keep the pledge but will pay it over a longer number of months. CGU is also planning for building on the empty lot next to Drucker. It’s called the “DaVinci project” as they seek to gather the arts and humanities, so that they can continue to work with faculty at Drucker. The project is now on hold, but will be picked up after the crisis is over.

## Questions

**Arman Ariane** asked whether the online instruction model, like Claremont Lincoln University’s, is going to be a bigger trend? CGU is headed down that path now, and was on the way there anyway. Clayton Christenson of Harvard has written a lot about disruption in business and higher education. The virus disrupted us in very short order. The U. of Phoenix got into online instruction early, and was soon the largest American University. Now Phoenix has lost about half its enrollment to other universities offering hybrid programs. (Hybrid might have a face to face one weekend a month, with interactive online classes and group work in between. There will likely be more bankruptcies. **Cameron** pointed out his experience at MtSac. They’re talking about a hybrid model going forward.

Len commented that CGU has signed an MOU with Western University of Health Sciences. They’re doing lots of collaboration and will do more. CLU is also interested, and KGI presents opportunities. They’re all graduate schools. Western has a good infectious disease person who is an expert on transmission from animals to people, Tracey McNamara. **Bill Burrows** from Western says they’re thrilled with the partnership.

**Bernadette Kendall** noted that more online instruction could enable older professionals to enroll. Len agreed. Stanford has a (\$60K) [program](#) for retired professionals. In part 1, each student gets to define what they want to study. Part 2 involved classes with a cohort of 25 people in one year program. Part 3 is about personal health and well being. It would be cool at CGU.

**Ron Coleman** asked what high schools be doing to prepare students for the new hybrid model of education? Should HS administrators be planning to do more to develop the students’ skill set for it? Len is a market-driven person. Students are already used to absorbing information from devices. In the CGU teacher ed. program, students are seeing hybrid education in the schools in their practicums. It has to come from the teachers, not the president! **Anita Hughes** commented that her grade school aged grandchildren have adapted easily to online instruction.

Len removed his background and showed his actual home office, which sports true-to-size cut outs of his two kids when they were younger. He recalled a trip with his kids to a place with



## Rotary — The meeting

### Welcome Visiting Rotarians

**Lee Goldstein** introduced **Paul Hurley**, President of Visalia Rotary. Paul is a retired journalist, and will be doing online meetings for his club soon. Lee was a member of the Visalia Club and its president five years ago.

We also welcomed **DG Luanne Arredondo**, a member of the Greater San Gabriel Valley Club.

**President Cameron** played Smile on the piano and we tried, desperately and discordantly to prove that we are a singing club.....blame it on the technology.

### Inspiration of the Day

**Harry Sparrow** looked for historic things on that happened on the 17<sup>th</sup> of April and found that the travellers in Chaucer's Canterbury tales started their travels to Canterbury on April 17, 1837. In honor of **Roger House**, Harry threatened to provide thoughts for each of the 24 Canterbury tales. (Noooo!) So here it is:

When there are places we can't go, things we can't do and people we can't visit, "Patience is a conquering virtue." (*Chaucer*) (Thanks – our virtual lunch stayed warm.)

**Chris Shaner** followed up with: "Patience is a virtue. Possess it if you can. Seldom found in woman. Never found in man." (*Jonathan Morris*) **Bernadette Kendall** added, "Life is too short to be in a hurry." (*Oscar Wilde*)

### Announcements

**Global Grant Match: Saving Lives: Sylvia Whitlock** received a request from the Rotary Club of Santa Cruz do Sul in Brazil, requesting \$2,800 for a local hospital that is not prepared to handle COVID-19. Sylvia donated \$100 to the Club's Foundation for this, as did Cameron. President Cameron asks us to consider a donation, which would go to our Claremont Rotary Foundation, designated for the Hospital Santa Cruz, and to let him or Sylvia know by Monday if you intend to donate. Mail your donations to P.O. Box 357, Claremont 91711. The Board met on April 21 and allocated \$1000 to the effort. Cameron sent a copy of the grant description to the Club by email.

**Local Opportunity:** Roy Barry, President of the Upland Club, asks for help for their project to assemble face shields. Once they receive the materials in 2-3 weeks, and locate a sterile venue in which to assemble the shields,



they will be asking for volunteers to assist them. We will keep you posted as to the developments with this project.

### District 5300 is here to help

District 5300 Governor **Luanne Arredondo** sent emails to all members in the district about online conversations with a licensed therapist who shared coping strategies to help us manage the many uncertainties that have impacted our day to day life with the onset of the COVID 19 pandemic. Watch your email for other examples of District leadership and concern for our members.

### Meal Train for Claremont Police

One of the city council members in our town organized a Meal Train for the Claremont Police Department. Each day for lunch and dinner our Police Department is provided with 10 dinners from a local restaurant. On April 16, it was our Club's turn to participate. Thanks to Bridget for calling our attention to the Meal Train, and for her participation in this program.

Cameron gave a shout out to CHS Principal Brett O'Connor who purchased food from Euro Café, one of the many vendors that take part in A Taste of Claremont. The other photo shows Brett delivering the food to the



police station. (It's important to document the chain of evidence!) Other individuals and community organizations are participating in this meal train.

### Many of you answered the call!

**Bonita Ramos** put out a call for volunteers to be on the Committee to interview (over Zoom.com) student applicants for the Interact Scholarships during the week of **May 18-22**. She had enough volunteers before most of us even had a chance to open the email! We will be awarding four \$1000 scholarships to several Claremont High School Interactors who will be going to college next year. Bridget Healy will distribute the applications to the members of the Interact Club who are seniors and meet the criteria of the scholarship. The deadline for the students to get the applications and essays to Bonita is May 8.

## Pseudo Sergeants

**Harry Sparrow**, apparently wearing a halo, was so eager to be at the meeting that he sat in silence for 17 minutes before anyone joined him.



**Arman Ariane** gets a big fine for touting Xerxes in his introduction of the speaker.



**President Cameron** should be fined for saying happy birthday a month early to Lyn Childress and then trying to blame it on the Clarifier.

**Jerry Tambe** looked like he was ready to get up and run into the water during the meeting. He appeared to be at Pete's camp in Baja California (in November) which makes a nice background.



**Steve Schenck's** background is one of his great photos. Fine for shameless self-promotion.



**Bernadette Kendall** used the announcement of next week's speaker, David Shearer, to make a plug for donations to Claremont Heritage. Every April 17, David's birthday, he puts out a fundraiser on Facebook to celebrate with a birthday gift in his honor to Claremont Heritage. Give to help Claremont stay Claremont!

## ANNOUNCEMENTS, continued

**DG Luanne Arredondo** updated us on some District news. RYLA was rescheduled to October 30-Nov. 1. The Club Awards process has been adjusted to extend time for submission

**Luanne** and **Cameron** reminded us to check on our members. Luanne noted that three Rotarians in the district have passed away and another 14 are hospitalized. And there are more who are infected and quarantined.

**Buff Wright** sent a note out to members about what they are doing for work and self care during this time. Getting the responses, and thus first dibs, Buff invited **Francis Limbe** to do some projects around her house as he extends his commercial maintenance business into residential for the duration. And **Rich Laughton** made a detour to pick up two things from Costco for her. She thanked all those who have been so kind and urged each of us not to be shy when we need something. We're a very giving club and we need to be willing to accept gifts and (pay for) service as well. **Bridget** reminded us that Interactors are available for service.

**Lyn Childress** remarked that the New York Club (NY6) is doing the same three things we're doing to cope. They have a phone tree, a meal train for first responders and they're connecting with food banks. Lyn has been putting together ideas

## Len Jessup, continued from page 2

no wifi. His 10 and 14 year old kids quickly set them up with Dad's cell phone hotspot and the Netflix account Len didn't realize he was paying for and they watched movies through his phone. *Bernadette said her 5 year old granddaughter is thrilled to be able to do homework by iPad. Homework! In Kindergarten!*

*Buff surmised that as long as families want their 18 years olds to leave home for college, there will be brick and mortar campuses. Len pointed out that not all campuses are good at residential life and some are going bankrupt. They need to have good location, talk to customers, etc. Next year, Div. I athletics may be disrupted, which will bring a challenge to the big public universities.*

*Buff Wright thanked Arman and others for questions that enabled Len to give the talk he might have presented before the virus disrupted.*

*John Howland noted that Dartmouth is doing a full 2020 graduation in 2021. CGU sent a video to students saying commencement would be postponed. They will do a virtual ceremony on May 30, and then will provide an in-person ceremony for those who want to come back in December 2020 or May 2021. This was the hardest decision – it's the best day of the year.*

Cameron welcomed our speaker to come to a meeting, concluding that CGU is fortunate to have a president of his character and capacity to lead.

for food banks. Nunos (one of our TOC vendors) is making sandwiches for the food bank. So perhaps we can connect other vendors with food banks.

**Chris Shaner** reminded us that the Joselyn Center is providing lunches twice a week. We may want to make donations to that too, a continuation of our interest in serving lunches.

**Bernadette Kendall** talked about her friends' \$10,000 gift for Inland Valley Hope Partners. The donors look forward to coming to a meeting later. The Board has committed to come up with matching funds.

**Sylvia Whitlock** reports that the Piyali School is closed and because it is the lifeline for many families, Jayanta and the Rotary Club of Calcutta Metropolitan delivered Care packages to all the families.

**Ron Coleman** gave thanks to **Cameron** for his leadership during this disruption. Electronic applause all around...

## Viral Content Invading Your InBox

Your editor's favorite: Local News from the Courier. See this [news update](#), sent from Rotarian Peter Weinberger.

National Geographic published [this article](#) about the 1918 Flu Pandemic. It's a quick read about how some cities 'flattened the curve' during the 1918 flu pandemic. Turns out that social distancing isn't a new idea—it saved thousands of American lives during the last great pandemic.

**Rizek Abusharr** submitted this one. [Pt 1](#) and [Pt 2 of Juggler](#) Michael Davis entertaining Speaker Tip O'Neal, President and Mrs. Reagan, and Sen. and Mrs. Howard Baker in 1982! You'll laugh! It's hysterical.

Actor John Krasinski (Office and Jack Ryan) has started a program called *Some Good News* on YouTube, done from his home. [The first episode](#) has various good news stories and guest Steve Carrell. The [second episode](#) features a surprising story involving "Hamilton." (stay with it or fast forward til you get there!) [Episode 3](#), "Baseball is back" made Buff cry. [Episode 4](#) is a virtual senior prom. (each about 16 minutes)

*Stay Home! Back to Work! A Dog and Cat Debate Reopening America.* Wall Street Journal, April 17, 2020. It's the WSJ. It



must make sense! Subscribe to see the whole debate. (This and pic below, courtesy of **Cameron Troxell**)



The Trikini 2020

## From our members....

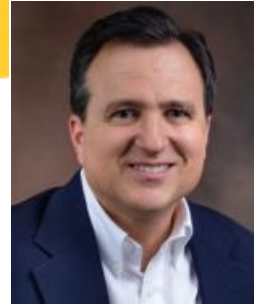
**Steve Schenck** reported that he saw a line of police cars by Taylor hall. A major crime outbreak? It was a celebration of Arlene Warhurst's 100th birthday! She was in the front yard and various people were properly distanced around the area. At least nine police cars were lined up to wish her a happy birthday. **Susie Ilsley** confirmed that the family was a force in Claremont. The celebration was written up in the **Courier**. ([See Courier article](#))

**Have a Favorite Rotary program? Lyn Childress and Tim Harrison's** was Pitzer sociology professor Phil Zuckerman, talking about the declining role of organized religion, and what is replacing it in Scandinavian societies. He told a great story! **Tom Shelly**: a marine biologist from the Orange County Sewage Treatment plant. At first Tom was confused why a marine biologist would be working for a sewage plant. The talk filled in the gaps. **Lark Gerry and Lucinda McDade** cited Ada Gates Patton, the first woman farrier at Santa Anita Race track. **Lucinda** also loved Ken Johnson talking about Johnson's Pasture and the place that it had held and the joy that it had brought to his family. **Bonita Ramos** loved Edith Eger, a positive, dynamic holocaust survivor.

**NY6 Rotary Club.** Several of us have been logging into the meetings of the Rotary Club of NY. On April 16, the speaker didn't show up. The group has a full time executive secretary who runs the meetings. He called on various people on the screen, including the Ambassador to Malta, who noted that about a quarter of the citizens are immune to this Corona virus. Also weighing in were Rotarians from Argentina, Turkey, and Italy. Impressive, but they don't seem to have any fun. **Sylvia** noted that this crisis has created a situation where we are hearing from people all over the world – a very good thing. To join their Thursday 9 am meetings or review previous ones, check their club [website](#).

## The Assembled Masses: 52 people over the 1.5 hours!





**Cameron Troxell**  
Claremont Rotary  
President  
2019-2020



## ZOOM PROGRAMS & (POSTPONED) EVENTS

April 24	David Shearer: Claremont Treasury of Music
April 25	TOC moved to October 3
May 1	Craft talks
May 8	tbd

### Photos of the Week



Photos of her garden by Sylvia Whitlock

Keeping my distance, but I can still take time to smell the roses



### Bacon Bits

Let's fill up the pig!

21st ANNUAL ROTARY CLUB OF CLAREMONT



October 3, 2020 5-9pm

### On line:

Information about the club and back editions of this newsletter are always available on [DACdb](#) and [www.claremontRotary.org](http://www.claremontRotary.org)

### Join us on Facebook:

[www.facebook.com/RotaryofClaremont](http://www.facebook.com/RotaryofClaremont)

Club [Bylaws](#) and [Policies](#) are posted for member access on DACdb

### April—May Birthdays

- Pete Robertson 4/23
- Suzanne Christian 4/28
- Sylvia Whitlock 4/28
- Lyn Childress 5-16
- Bill McAllister 5-18
- Frank Bedoya 5-19
- Chris Shaner 5-20
- Bob Hauducoeur 5-26
- John Regan 5-31



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**Sergeants committee usually meets every Friday at 11:30 AM in the Orchard Lounge at the DoubleTree Hotel. In the interim, anyone with information to share is welcome to!!**

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**Clarifier Committee**

- Bill Burrows
- Mike DeWees
- Lark Gerry
- Bobby Hyde
- Jim Lehman
- Steve Schenck
- Chris Shaner
- Harry Sparrow
- Peter Weinberger
- Buff Wright, *editor*

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*Edited by Buff with virtual contributors noted. One day (tbd), the Claremont Rotary Club will resume meeting at the Claremont DoubleTree on Foothill at 12:10pm*