



MEETING NOTES: April 15, 2020

Call to Order: Jim Olson called the virtual meeting to order.

PROGRAM

Golden Rain Foundation CEO Tim O'Keefe focused his talk on issues surrounding the Rossmoor community and COVID-19. Rossmoor's initial response to the COVID-19 pandemic began on March 7th when they suspended activities such as movies, concerts, and conferences. They also instituted social distancing and sanitizing. On March 10th, sheltering-in-place began. A full shut down of all facilities began on March 31st.

Many GRF services have been scaled back, redesigned or delivered in new ways. Tim reviewed the services still available, such as:

- **Bus Service:** One bus is running that can be accessed by reservation. All other buses are not running.
- **Counseling Services:** All employees are working from home but are providing services via phone and computer. from home.
- **Fitness:** The fitness center, pools, golf course, tennis and pickleball courts are closed. However, trainers can be reached by phone and can give advice. They also have created online videos for training and exercise.
- **Landscaping** is only providing necessary services for safety and major maintenance areas like golf course.
- **Maintenance** is open for only safety issues.
- **Public Safety:** Securitas will only respond to safety issues. They front gate cannot be closed to everyone except for residents and their essential services.
- **Rossmoor News and Channel 28** are still open. Even if the print shop closes, the newspaper will still be available electronically.

Some of the additional services have been organized for the benefit of residents are:

- **Creekside Restaurant:** As of March 25th, they

began providing curbside pickup and home delivery. Their menu is available at www.creekside-grill.com. They may be reached by calling 925.949.8658, Tuesday through Sunday.

- **Kairi's Kitchen:** Meals, sandwiches, desserts, and pantry items can be picked-up in the Gateway parking lot on Mondays and Fridays from 10 AM to noon. To place an order, call 925.288.1781, Monday through Saturday from 10 AM to 5 PM.
- **Rossmoor Fund:** These funds are available to residents in need and are not part of GRF.
- **Choice Foods:** Pantry staples with contactless curbside pickups in the Gateway parking lot started on March 31st. Orders must be placed 48 hours in advance at <http://pantry.choicelunch.com> and pre-paid with a credit card. Pick-ups are available Tuesdays through Fridays from 10 AM to noon.

There are several communication channels to assist residents as well.

- **Rossmoor.com** is an excellent source of the latest information, especially if you click on breaking news.
- **Walnut-Creek.org** provides the latest Walnut Creek information, especially for Senior COVID-19 resources.
- **Nixle** is the best way to be notified of emergency situations, closures, power shut-offs, etc. Residents can sign up on the Rossmoor website.
- **Rossmoor Front Desk:** Employees are working from home and are available by phone.

On a final note, Tim indicated that all employees have been retained until May 31st and they are in the process of obtaining government reimbursement. The coupon will not be reduced as 75% goes to the Mutuals and 25% goes to GRF. Real Estate services are still open. However, showing properties must be done remotely. Tim do not know when facilities would reopen but he said that they will be following the lead of Governor Newsom.

CALENDAR

April 22	Irv Ford – The History of the San Francisco Mint (11:45 via Zoom)
April 29	Duke Robinson – Rossmoor Writers Group (11:45 via Zoom)